Job Description:

Title:	**Quality Assurance Manager**
Reporting to :	eProgramme Manager
Staff Responsible for:	variable

Background Information on mi2g software as a company:

mi2g software works with financial services groups, both large and small, to change and eEnable their entire business. We automate our clients' business in such a way that they and their customers can use the World Wide Web both to increase their business volume and reduce their overall cost base.

Our eBusiness Solutions Engineering pays particular regard to security. We advise on the management of eRisk, and incorporate Bespoke Security Architectures in our solutions.

Our clients are mainly from the banking, insurance and reinsurance sectors. We build highly secure intranets and extranets, eCommerce communities and data warehouses that are specifically constructed for data mining, Customer Relationship Management and cross-selling.

The company's ethos is to employ innovative, hard working and dynamic individuals who are able to work in a team environment. They can expect to be given responsibility at an early stage and to contribute ideas and solutions to concepts and problems.

Purpose of the Job:

The role within mi2g software is for an eCommerce quality assurance manager with financial institutions based in Europe and North America, which form part of a client account. The QA manager will focus on the client and subsidiary companies in the setting and maintaining of project and software engineering standards for the project management office (PMO) and will report directly to the Project Director.

Duties & responsibilities:

Be the primary point of contact for Quality Control:
• Arrange and coordinate meetings and interviews with team members.
• To analyse current project standards, to research external methods and combine them with the experience of QA standards to further the PMO's role as guardian of client interests.
• Act as a communicator between the business needs and the technical implementors, providing both with a framework to enable success of the eBusiness.
• Responsible for Quality Assurance to ensure the technical solutions exactly match the standards.
• Develop and maintain the QA management tool for project and design issues.

- To track the eBusiness systems as they develop.
- To work as a team with the Project Managers and Programme Manager and assess risks and impacts in the project deliverables.

The ideal Candidate should have:	Previous experience of large account or internet project handling and excellent knowledge of eBusiness implementation
	Demonstrable eCommerce track record and excellent knowledge of implementing online financial services applications
	Ability to discuss advantages and disadvantages of a specific technological approach
	Excellent organisational, communication and time management skills
Person Specification:	A good understanding of:

A good understanding of:
- ✓   b2b financial services vending or the Insurance markets

Nice to have:
- ✓ Customer Relationship Management software advantageous

Degree in any of the following from a recognised university:
- ✓   Computing
- ✓   Engineering
- ✓   Information Systems Management

The QA Manager will:
- ✓   be a senior consultant with a solid grounding in technical issues as well as a strong business acumen;
- ✓   have experienced dealing with 3 rd party suppliers;
- ✓   have at least 5 years experience of direct client facing interaction;
- ✓   have experience of creating QA documents and acceptance tests on a variety of software system designs;
- ✓   have spent at least 2 years in internet technologies.

Ability to present:

- ✓   Budgets and Plans
- ✓   Schedules
- ✓   Business Models

The essential attributes for this role are:
- A formal business training
- An attitude of getting things done
- A strong ambition and commitment to the role
- An ability to search & find problems

mi2g Ltd (Registered No 3165493)   Trilateral Group Member
bespoke security architecture™ • digital risk management • digitisation & systems engineering
Directors   D K Matai (Chairman & CEO)   Geoffrey F Hancock   Charlotte M Wood
Senior Consultants Sir Terence Clark   Prof Elias Dinenis   Dr Tim Forse   John Florey   Robin Jackson   Rear Admiral John Hilton
Oliver Miles   Dr Simon Moores   Dr Peter Madden   Dr Simon Shepherd

- A strong team player with the ability to train, tutor & lead
- Innovative ideas followed by clear planning & implementation
- Strong leadership and presentation skills
- Ability to thrive under pressure
- International mindset
- Self motivation and a determination to succeed

- Personal Skills:-
  - Highly numerate
  - Good team player
  - Able to communicate at the highest level and to sell your ideas to those who need to be persuaded of your viewpoint
  - Good at building relationships
  - Entrepreneurial

- Circumstances:-
  - Live within 60 minutes of the office
  - Prepared to work the necessary hours to deliver the agreed targets
  - Able to work the odd weekend if necessary
  - Good health – health check will be undertaken

Salary Package: £+ incremental increases as experience grows

Hours of work and holiday entitlement
- 20 working days holiday rising to a maximum of 24 days
- Hours 9:00am to 6:00pm Monday to Friday

Company Benefits:
- On going personnel development and training